

TCNJ Cares

This brief report summarizes one year of caseload data for The College of New Jersey's TCNJ Cares program. TCNJ Cares provides case management, runs the CARE & BIT Teams, manages the Shop@TCNJ, and oversees the Loaner Laptop Program and Student Emergency Funds. The data below pertain to students served during the 2019 -2020 (Aug. 1 - June 1) academic year.

Case Management

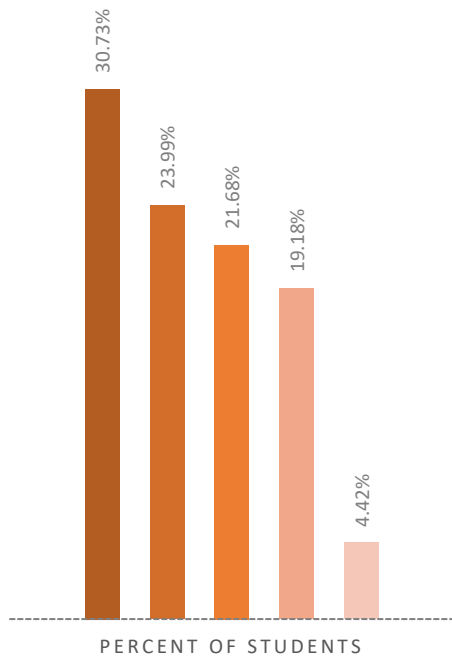
Goals of case management

- Assessment
- Student advocacy
- Student empowerment
- Follow-up/resolution services

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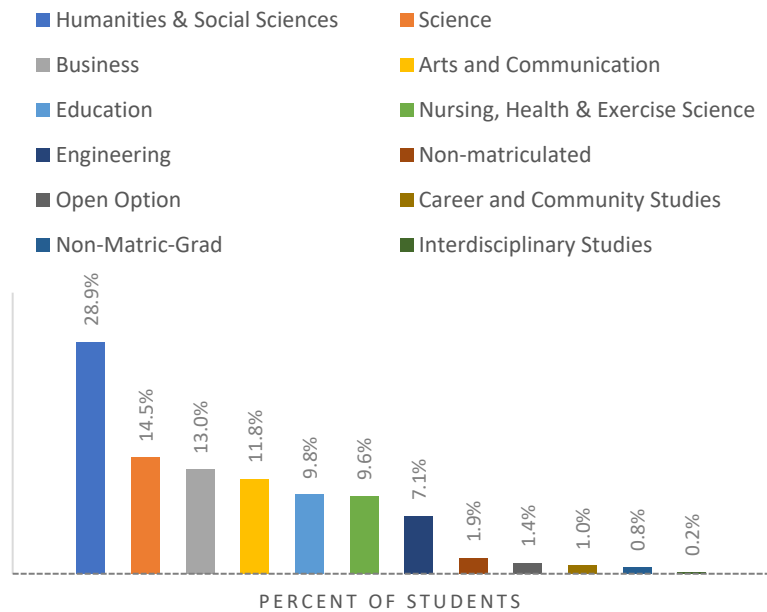
of CARE referrals for AY 19-20

Year at TCNJ



■ 1st Year ■ 3rd Year ■ 2nd Year
 ■ 4th Year ■ Graduate

Students by College



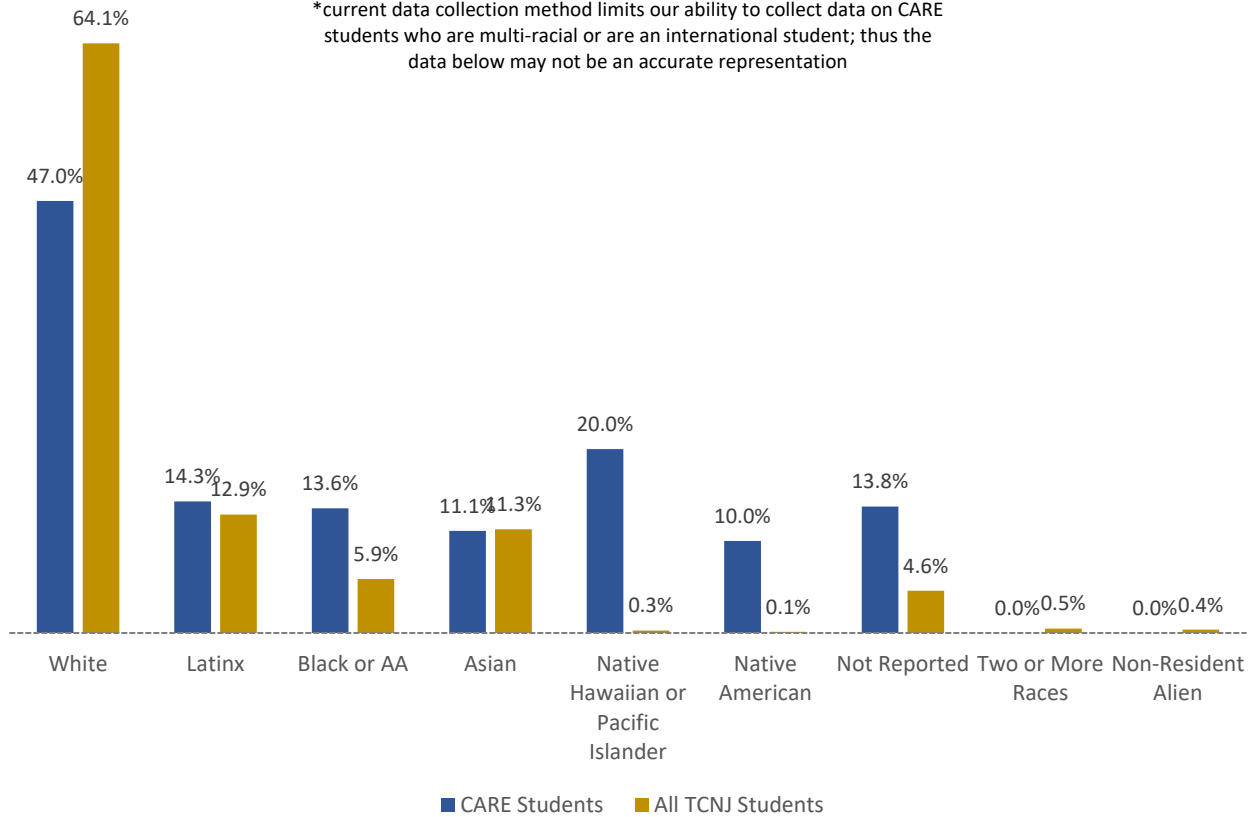
A majority of students referred to CARE were first year students who experience a combination of personal, social, and academic concerns that are affecting their experiences at TCNJ.



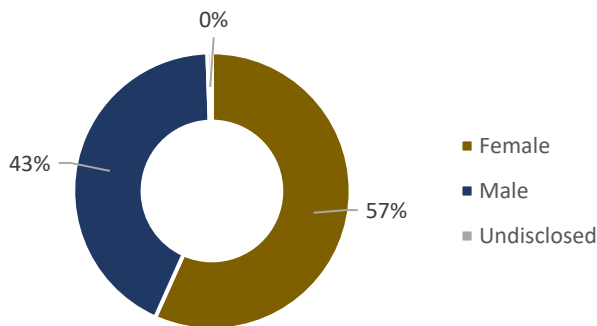
Students by Race and Ethnicity

Comparing the distribution of CARE students by race and ethnicity and international status to that of the overall campus population as reported in Fall 2018

*current data collection method limits our ability to collect data on CARE students who are multi-racial or are an international student; thus the data below may not be an accurate representation



CARE Students by Sex

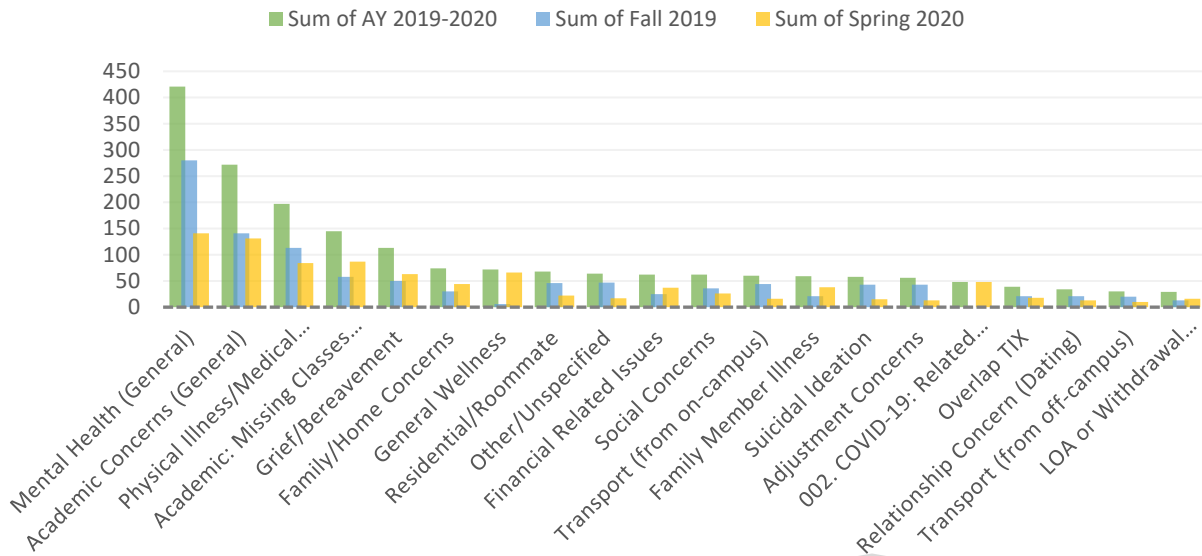


*current data collection methods limit our ability to collect other non-binary gender identities, thus the data presented may not be an accurate representation



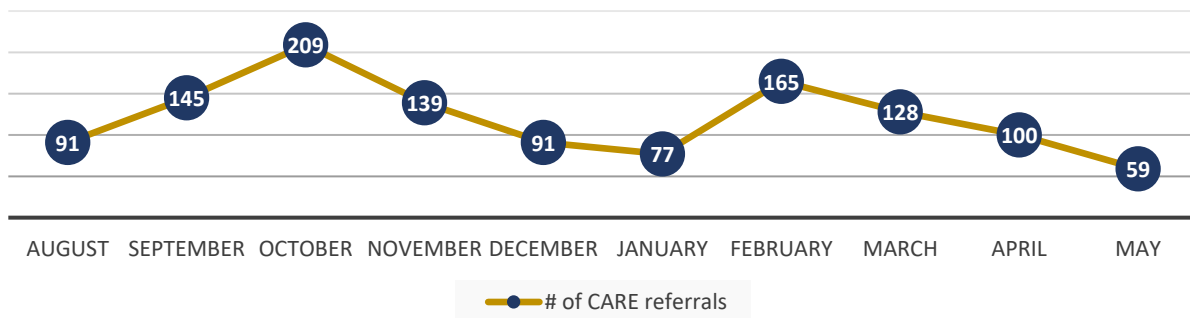
Type of Referral Reason/Student Concerns

Top 20 Concerns



Mental health and academics are the top reasons for CARE referrals. There was a decrease in mental health referrals for the spring semester, likely due to the move to remote learning with less eyes on students. Missing classes and general wellness concerns increased, again likely due to the COVID-19 pandemic, where there was more concern for students who were no longer participating in classes or unresponsive to communication. We added a new concern type in Spring 2020, "COVID-19 Related-concerns" to address pandemic related issues.

Distribution of Referrals by Month



Reflections and future goals

- Mental health remains a top concern/reason referrals for students
- Referrals were down this year compared to last academic year, in part due to remote learning
- “COVID-19 related concerns”, “Physical/Medical Concern”, “Financial Concerns” could all increase next semester as the pandemic and economic concerns continue to mount
- Improvements need to be made related to accurate collection of race, ethnicity and gender identity data
- In future reports we hope to have more demographic data (% of veterans, on/off-campus residential status, athlete, EOF, etc.), retention data and student assessment results

